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Data Breach Update

Dear members,

We write to update our Unifor Local 111 and 2200 members on our progress relating to our concerns following the criminal data breach that occurred in December 2020 with Translink. Many members were informed recently via a letter from Translink that their personal data was compromised in this breach.

Unifor Local 111/2200 remains extremely concerned about the implications of the cyber attack and our last bulletin outlined in strong terms our belief that there was a failure in the duty to uphold data privacy and that the information sharing was incomplete and lacked full and open consultation.

Following our release, Balbir Mann, President, Unifor Local 111, Mike Smith, President, Unifor Local 2200 and Gavin McGarrigle, Western Regional Director met with the acting Acting CEO of Translink, Gigi Chen-Kuo and CMBC President & General Manager Mike McDaniel along with their senior officials. We discussed our concerns and noted the scale and scope of the breach required collaboration at every level for an ongoing period of time. Some concerns may be well underway to being resolved, others may still be unknown, and in other cases, we want to make sure your voices are heard loudly in the way forward both to understand the breach and to protect all employees moving forward. We appreciated the frank conversation with Translink and CMBC and note a positive step was a renewed pledge to continue to do better in terms of communication and a recognition that this process would unfold in various ways.



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Additionally, we have now also filed a complaint with the Office of the BC Privacy Commissioner related to this data breach and employee privacy. The Union has requested that the Office of the Information and Privacy Commissioner of British Columbia (“OIPC”) conduct an investigation to determine whether TransLink and CMBC have complied with FIPPA and its regulations to determine:

- a. whether TransLink and CMBC had appropriate measures in place at the time of the incident to prevent the privacy breach;
- b. whether TransLink and CMBC has taken appropriate steps in response to the privacy breach;
- c. whether TransLink and CMBC have in place adequate security practices for their information technology systems to prevent future unauthorized disclosure of personal information; and
- d. investigate why TransLink had in its possession the personal information of CMBC employees at the time of the unauthorized disclosure.

Unifor members who experience any problems related to the TransLink data security breach are strongly encouraged to contact their shop steward. Gathering information about the impact of the cyberattack will be valuable for resolving problems as soon as possible.

We will continue to keep you updated as we learn more about the progress of our complaint and issues related to this breach.

In solidarity,

A handwritten signature in blue ink, appearing to read 'Balbir Mann'.

Balbir Mann
Unifor Local 111 President

A handwritten signature in blue ink, appearing to read 'Mike Smith'.

Mike Smith
Unifor Local 2200 President

A handwritten signature in blue ink, appearing to read 'Gavin McGarrigle'.

Gavin McGarrigle
Unifor Western Regional Director

A handwritten signature in blue ink, appearing to read 'Ben Williams'.

Ben Williams
Unifor National Repr